

MEDICAL & REHABILITATION LIMITED

*Independent Rehabilitation
Assessment Service*





Chartis Medical & Rehabilitation Limited is one of the UK's leading medical & vocational rehabilitation companies.

We operate independently, providing services to a range of insurers, solicitors and third party administrators, for injured parties of all ages and all categories of personal injury. We provide a fast, expert and independent assessment of the rehabilitation needs of injured adults and children.

Our assessment services identify the severity of an injury and the extent of any ongoing symptoms, while considering the level of care needed, following an accident.

We can conduct assessments for serious injuries following a catastrophic event and also for less severe cases such as musculoskeletal injuries. These are conducted both face to face and over the telephone.

We can provide a fast, expert and independent assessment of injured parties' rehabilitation needs. We can then develop a comprehensive rehabilitation plan to enable them to return, as near as possible, to their pre injury lifestyle or to a level of health that is the best for their retained condition.

Rapid telephone assessment service

Our telephone assessment service is a fast and effective assessment which is particularly useful for non-catastrophic injuries and illnesses. We quickly identify the severity of the injury or illness and the extent of the ongoing symptoms by assessing the injured party over the telephone.

Our report is then sent to the instructing party, along with our recommendations, costs and timescales for further treatment, on the same day the assessment took place.

Independent rehabilitation assessment service

Our independent rehabilitation assessment service is an assessment of an individual's immediate needs, relating to both multiple pathology and catastrophic injuries and illnesses. It identifies the severity and consequences of the injury and the physical, psychological and vocational impact on the individual's life. The injured person can be assessed at their place of residence, hospital or preferred environment.

Our report is then sent to the referring party along with the recommendations, costs and if appropriate timescales for further treatment and medium and long term care needs and processes.

The benefits of our assessment service

- Assessment of an injured party's current capabilities and the severity, psychological and medical consequences of the injury
- Consideration of the injured party's relevant medical history and treatment, both received and planned
- Recommend future diagnostic and treatment procedures
- Recognise the impact on the injured party's lifestyle and occupation, potential or realised
- Review of employment history and recovery prospects
- Assessment of injured party's vocational / employment outlook
- Outline of the injured party's medical and vocational needs with associated costs and timescales
- Provides all parties with a detailed and costed rehabilitation plan, in accordance with the Rehabilitation Code

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Chartis is a world leading property-casualty and general insurance organisation serving more than 70 million clients around the world. With one of the industry's most extensive ranges of products and services, deep claims expertise and excellent financial strength, Chartis enables its commercial and personal insurance clients alike to manage risk with confidence.

Within the UK, Chartis Europe Limited is one of the largest providers of general insurance. With offices throughout the country, we insure many of the UK's top businesses, thousands of mid sized and smaller companies, as well as many public sector organisations and millions of individuals. For additional information please visit our website at www.chartisinsurance.com/uk.

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